

“Profond Care”: Professional reintegration into the workplace

Incapacity to work can affect anyone and poses major challenges to the individuals concerned and their employers. In this situation, Profond Care provides support, defines the steps for **professional** reintegration together with the persons concerned and coordinates all of the bodies involved. All of this at no extra cost.

Back to professional life – thanks to Profond Care

Persistently high workplace challenges, a difficult phase in her private life and few opportunities for recreation resulted in burnout for Crista. A return to her old workplace was not possible for health reasons. This pulled the rug out from under Crista’s feet.

Case management/initial discussion

As longer absences from a professional structure can make it difficult to return to professional life, Profond Care contacted Crista. Crista was happy to receive support in this difficult situation and, after the initial meeting, decided to accept the offer of case management.

Getting started

The procedure for successful reintegration was discussed in a personal discussion. The case manager then coordinated all the departments involved such as her insurance provider, disability insurance, the RAV public employment service, doctors and other institutions involved.

Ongoing support

During this process, it became clear that Crista wanted to change industry. The case manager assisted Crista in the search for an internship and clarified disability insurance funding and other framework conditions.

Occupational reintegration

After the internship, Crista was offered a permanent position by her employer. The decision to accept Profond Care’s offer proved to be a decisive step in Crista’s professional future.

Background information

What is case management?

Case management promotes the best possible rehabilitation and professional reintegration of ill or injured people. Experienced case managers coordinate insurance providers, doctors and government authorities to take the burden from and support those affected. The focus is on the personal concerns and goals of the person affected.

Case management at Profond

Profond organises a case manager for the person in question. After the current situation, the concerns of

the person concerned and the goal of the support have been addressed in an initial discussion, this specialist organises the entire process with health and disability insurance providers, doctors and other stakeholders.

The case manager continues to be the contact person for the person concerned. They support them in managing the recovery process and finding new career prospects.

Legal matters

The persons concerned will receive a proxy form from their employer or Profond. By signing, they release the persons and institutions involved from their duties of professional secrecy and/or confidentiality to enable the necessary exchange of information. This power of attorney may be revoked at any time.

We are there for you



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