

Register now with ProfondConnect

ProfondConnect is the portal of your pension fund, similar to your bank or your insurance company. Register to gain access to all features and an overview of your retirement assets.

ProfondConnect

Messages | Contact form

Homepage

My data

Self-service

Create your pension certificate

Digital pension certificate

Purchase in pension fund

Early withdrawal for home ownership

Transfer vested benefits

Simulations

Salary change

Retirement

Different simulations (combinable)

New to Profond

Further information

Your pension certificate here on the portal

You will receive your pension certificate annually in your communications here on the portal. Please check the personal details on it and amend them if necessary under "My data / Change personal details".

Digital pension certificate

With the digital pension certificate, you can access your most important pension data quickly, easily and securely. The integrated QR code also allows you to:

- Have your pension data displayed in the web application "Pension Scan" from inter-pension and receive a clear explanation of your pension certificate.
- Transfer your data to other digital pension platforms (e.g. dashboards from financial advisors)

You can immediately find the digital pension certificate in ProfondConnect under "Self-service / Digital pension certificate".

The 4 most important steps with Profond

You have already taken the first step by registering here with ProfondConnect. You can learn more about the three next steps in the video:

- The possibilities of ProfondConnect
- Lump sum payable at death
- Partner's pension

To the video

Useful information

Contact

Customer Advisory Service
P 058 589 89 81
info@profond.ch

ProfondConnect

- Manual ProfondConnect

Links Profond

- Website
- Information for important events in your life
- Forms and Documents (Downloads)

More useful links

- Search for occupational benefit credit balance
- Substitute Occupational Benefit Institution
- Liaison Office LOB Guarantee Fund

How can I register?

Follow the step-by-step guide:

1. Open pc.profond.ch/register and select the language at the top right
2. Enter the personal code from the letter → Next
3. Enter e-mail address
4. Open "Complete user account setup" e-mail (check spam/junk folders if necessary)
5. Enter the access code from the e-mail → Next
6. Add missing information, accept Terms of Use → Next
7. Set a secure password and confirm
8. Enter the mobile number in the following format including the country code:
 - Switzerland: +41 79 1234567
 - England: +44 7447 040461
 → OK
9. Enter 6-digit SMS code → Confirm and close
 - If you have not received a code, you can have it sent to you again under "Resend". If you do not receive the code within 10 minutes, please call us.
 You can now log in to the portal.

Why register?

On ProfondConnect, you will find:

- Your personal pension certificate
- Your detailed pension information (e.g. savings and risk contributions, estimated retirement capital, etc.)
- Contact form for your questions
- Information and updates about your pension provision

In addition, you can, for example:

- Simulate a purchase, salary change, retirement or early withdrawal for home ownership promotion
- Request an early withdrawal for home ownership promotion



Have you lost your registration code or is it no longer valid? Then order a new one here: profond.ch/en/code



Further instructions on the functions in ProfondConnect can be found here: manual.profond.ch/en/handbook/insured-persons